




**2**  
Cape Town tap water poses no health risk



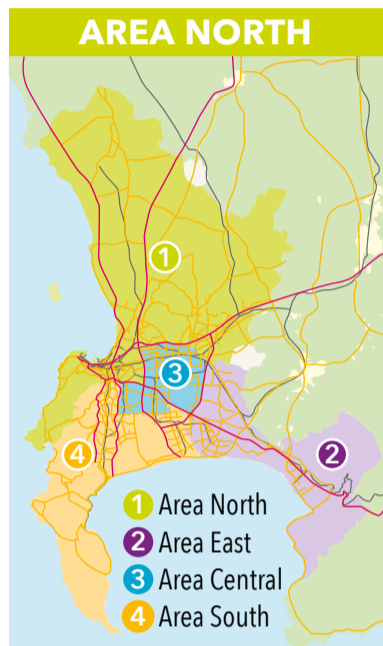
**3**  
16 more Greenville homes handed over



**3**  
Strippers 'barking' up wrong tree



**4**  
City breaks ground on Maitland housing project

**Residents pretty up their parks:** The Recreation and Parks Department is proud of the enthusiastic efforts by a small group of local residents who are eager to add colour and personality to parks in Bothasig. See page 4.

## Darwin Road upgrades completed

The City partnered with Buh-Rein Property Development to upgrade Darwin Road. Buh-Rein owns 3 500 residential opportunities and 2 000 m<sup>2</sup> commercial space in the Kraaifontein area.

Work included the dualling of Darwin Road, from Brighton Road to Mostert Street, with traffic circles at Dan King Road, and Mosselbank and Mostert streets.

The City thanks residents and commuters for their patience over the past 12 months while work was being carried out.

Apart from using local labour, the project also incorporated an innovative building material called RESIN8™. Made from plastic waste, the material improves the performance of concrete structures.



**A win for Darwin:** Cllr Rob Quintas, Mayco member for Urban Mobility, visited the recently upgraded Darwin Road in Kraaifontein. The project included the dualling of a portion of the road and the installation of non-motorised transport facilities to improve safety for cyclists and pedestrians.



## Attend your subcouncil meetings

Residents are encouraged to attend their monthly subcouncil meetings and give input on the pertinent issues affecting their communities.

The City's 24 subcouncils have the authority to act on a range of municipal matters on behalf of Council. These include service delivery requests, building and planning applications, fault reporting and other matters, and making recommendations to Council on matters affecting their area. An important subcouncil function is to report back and receive input on ward allocation projects. If residents have an idea for a ward project, they are welcome to contact their ward councillor or subcouncil manager.

Subcouncils consist of ward and proportional councillors, a chairperson and a manager. Residents can access the dates of all upcoming subcouncil meetings on the City's website or by calling their local subcouncil office.

## Relief available, ask if you need help

Struggling to pay your municipal accounts? City can assist.

**T**he City offers several relief options for residents who are struggling to pay their municipal accounts. Its policies aim to accommodate and assist everyone according to their income level. The City helps more than 40% of households with free basic services, offers no-interest payment arrangements and debt write-off initiatives to all qualifying residents, while also encouraging a culture of payment.

Almost R2 billion in old debt has been written off. This is part of a Council-approved special assistance initiative. The debt write-off incentive, whereby customers enter into a payment arrangement and have their outstanding debt from prior to 1 July 2018 written off, will terminate on 30 June 2022.

The City calls on those in financial

difficulty to visit one of its contact centres. A condition of the payment arrangement is that any debt written off will be reinstated should customers default on their instalment plans.

- **Debt write-off incentive:** Visit <https://bit.ly/debtwrittenof>.
- **Rates or services relief:** Send an email to [indigent.relief@capetown.gov.za](mailto:indigent.relief@capetown.gov.za), or visit <https://bit.ly/applyrelief> or a City customer office.
- **Pensioner rates relief:** Persons 60 years or older and social pensioners earning

**Vaccinate. Save jobs.**  
Protect yourself & those you work with.

Don't ignore Covid-19. Keep your distance. Wear a mask. Wash your hands frequently. Avoid touching your face. Cough or sneeze with care, and safely dispose of the tissue.

no more than R17 500, may qualify for a rates rebate of between 10% and 100%. Visit a City customer office or send an email to [rates.rebate@capetown.gov.za](mailto:rates.rebate@capetown.gov.za). Visit <https://bit.ly/applieseniorsupport> for more information.

- **Rental housing relief:** If you are renting a City community residential unit and struggling to pay your rent, you can apply for rental housing relief by calling the Human Settlements Directorate call centre on 021 444 0333 or by sending a WhatsApp to 063 299 9927. Visit <https://bit.ly/arrangepaymentplan> or email [Payment.arrangements@capetown.gov.za](mailto:Payment.arrangements@capetown.gov.za) for payment arrangements.
- **Businesses** in financial hardship due to the Covid-19 lockdown can approach the City for relief based on the merits of each application. Email [Covid19.Relief@capetown.gov.za](mailto:Covid19.Relief@capetown.gov.za).

Follow your City on:



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[www.youtube.com/cctecomm](https://www.youtube.com/cctecomm)

## KORTLIKS

Die Stad bied verskeie vorme van bystand vir inwoners wat sukkel om hulle munisipale rekening te betaal. Die munisipaliteit se beleide maak vir almal voorsiening en staan inwoners volgens hulle inkomstevlak by.

Inwoners word aangemoedig om hulle maandelikse subraadsvergaderings by te woon en kommentaar te lewer op kwessies wat hulle gemeenskappe raak. Die Stad se 24 subrade hanteer 'n aantal munisipale sake, waaronder dienslewingsversoeke, bou- en beplanningsaansoeke en foutaanmelding.

Opknappings aan Darwinweg is klaar. Die Stad het met Buh-Rein-eiendomsontwikkelaars saamgewerk om dié pad vanaf Brightonweg tot by Mostertstraat te verdubbel, met verkeerskingsels by Dan King-weg en Mosselbank- en Mostertstraat.

Die departement ontspanning en parke is trots op die werk van 'n klein groepie entoesiastiese inwoners wat die plaaslike parke in Bothasig 'n bietjie kleur en persoonlikheid gee.

## KHAWUNDBALISELE

ISixeko sibonelela ngeendlela ezininzi zonedo kubahlali abatsala nzima ekuhlawuleni ii-akhawunti zabo zikamasipala. Imigaqonkqubo yaso ijolise ekubeni yamkele kwaye incedise wonke umntu ngokwezinga lwemivuzo yabo.

Abahlali bayakhuthazwa ukuba bazimase iintlanganiso zenyanga zamabungana abo kwaye banike igalelo kwimiba efanelekileyo echaphazela iindawo zabo zokuhlala. Amabungana angama24 eSixeko anegunya lokuthatha amanyathelo kuluhlu lwemicimbi kamasipala ebandakanya ukuhanjiswa kweenkonzo, izicelo zokwakha nochwangciso, uku-

nika ingxelo ngeengxaki ezikhoyo neminye imiba.

Uphuculo lwendlela iDarwin Road luggityiwe. ISixeko sibambisene noPhuhliso lweePropati zaseBuh-Rein ukuze kuphuculwe ukudityaniswa kweDarwin Road ukusuka eBrighton Road ukuya eMostert Street kunye neesekile zezithuthi eDan King Road, eMosselbank naseMostert.

ISEbe lezoLonwabo neePaki liyazingca ngeenzame zothakazelelo zeqela elincinane labahlali abathe bongeza umbala nobuhle kwiipaki zasekuhlaleni zaseBothasig.

## City achieves unqualified audit

In February, Council adopted its 2020/21 annual report after receiving an unqualified audit for the 16th consecutive year – the only metro to have achieved this. The annual report will be available at all City libraries at the end of April. Some highlights include the following:

- R20,5 billion in investments secured, creating 21 500+ jobs and 7 600+ training opportunities since 2018
- Tripling of Law Enforcement's arrest rate in the past five years
- Access to electricity for 98% of City-supplied informal settlements
- 6 500+ social housing units in the overall pipeline across 50 land parcels citywide, including 2 000 social housing units in central Cape Town
- The MyCiTi bus service reaching 10,9 million passenger journeys, exceeding the 2020/21 target of 10,2 million
- Over 1 100 km fibre-optic cable installed citywide, connecting 556 buildings

## MyCiTi N2 Express service reinstated

The MyCiTi N2 Express service started operating again in February with a fleet of 34 buses travelling to the Civic Centre station in Hertzog Boulevard via the N2 freeway.

The service is operated by the N2 Company, consisting of City officials, Lisekhonikamva (Codeta) from Khayelitsha, Mitchells Plain Integrated Rapid Transit (Route Six taxi association) and Golden Arrow Bus Service.

For time schedules and route information, visit [www.myciti.org.za](http://www.myciti.org.za), or phone the Transport Information Centre on 0800 65 64 63, available 24/7.

A number of the bus shelters along the four routes in Khayelitsha and Mitchells Plain are in a state of disrepair due to vandalism and theft. Repair will be prioritised, but the City urges residents to help protect the infrastructure provided for their benefit.

### Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at [www.capetown.gov.za/subscribe](http://www.capetown.gov.za/subscribe).

CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers and is also available at City libraries.

Email: [citynews@capetown.gov.za](mailto:citynews@capetown.gov.za)  
 Fax: 021 400 1260  
 Postal: PO Box 298, Cape Town 8000



## A message from Executive Mayor Geordin Hill-Lewis

Hello to all residents. Since we last spoke, the City has continued to ramp up efforts to offer the best quality of services to communities.

We have made major investments in capital projects across directorates to ensure that we upgrade and maintain essential infrastructure, bolster safety and further improve the service offering for communities.

We want to create a deep sense of civic pride through lifting the level of services we offer communities.

Creating that pride requires City of Cape Town staff to work harder and we are committed to working every day to create a City that carries out duties with excellence and humanity.

In Cape Town, a higher purpose is a deeply personal and serious commitment from myself, the councillors who serve in our city council, and the City staff who work day-in and day-out to



deliver services to communities.

Here in Cape Town we are working hard to grow the economy meaningfully faster to create opportunity and lift people of poverty.

However, much work remains to achieve the society we dream of and it requires all of our efforts.

As a growing city, it is important for us to proactively maintain, rehabilitate, and replace infrastructure through

proactive investment.

As we have recently marked World Water Day, it is an important reminder that conserving our precious water resource remains a key priority. In the decade that lies ahead, a minimum of R8 billion is projected to be spent for upgrades to various waste water treatment facilities.

The sewage pump stations and connected infrastructure will also see an upgrade investment of about R426 million.

Pipe replacements are necessary due to ageing infrastructure and densification due to population growth and we have budgeted R85 million for the 2021/2022 financial year. We are on track to double sewer pipe replacement by the end of this financial year, by end of June, to 26 000 metres.

We are Making Progress Possible Together to create a City each resident can be proud of.



## R17 million invested to assist special-needs commuters

The City has invested R17 million in 13 new vehicles for its Dial-a-Ride (DAR) service for commuters with special needs. The new fleet can accommodate 64 seated special-needs passengers and 56 passengers in wheelchairs per trip. Apart from the specialised equipment to lift wheelchair users into the vehicle, the buses are also fitted with cameras and tracking devices so that the vehicles can be located at any time.

The DAR service is unique in that eligible users who are not able to use conventional public transport are picked up at their doorstep and transported to their destination, be it a school, workplace or hospital. Users are required to book in advance, and the service operates Mondays to Sundays from 05:00 until 22:00.

The DAR service currently has 319 regular users, and 2 300 eligible users who are transported on an ad hoc basis. The service will continue in its current form until September 2023, when the City's contract with the operator comes to an end. In the meantime, the City is working on a long-term business plan for a sustainable service that will be more cost-effective and able to assist more users.



## Cape Town's tap water safe to drink

Fake news messages are doing the rounds telling residents not to drink municipal-supplied tap water. Messages are also inaccurately linking typhoid fever to the City's water supply.

The City assures residents that its tap water is safe to drink. The municipality continually monitors drinking water to ensure that it complies with the strict requirements of the national drinking water standard, SANS241. All drinking water samples are tested weekly and

comply with the national standard for acute health determinants. Cape Town's tap water poses no health risk to the public.

The recent very hot conditions in Cape Town have led to a noticeable increase in people experiencing symptoms such as diarrhoea, vomiting and dehydration. Unclean hands can also spread viruses that cause diarrhoea.

Moreover, food tends to spoil more easily in extreme heat. If consumed, this can cause diarrhoea, which can lead to

dehydration. It is important to prepare and store food safely, and to practise good hand hygiene at all times.

### Report water quality concerns:

- Call: 0860 103 089
- Online: [www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)
- Email: [water@capetown.gov.za](mailto:water@capetown.gov.za)
- SMS: 31373 (60 characters)
- Visit your nearest City walk-in centre (see [www.capetown.gov.za/facilities](http://www.capetown.gov.za/facilities) for a list)

### Excellent dam storage levels in the Western Cape

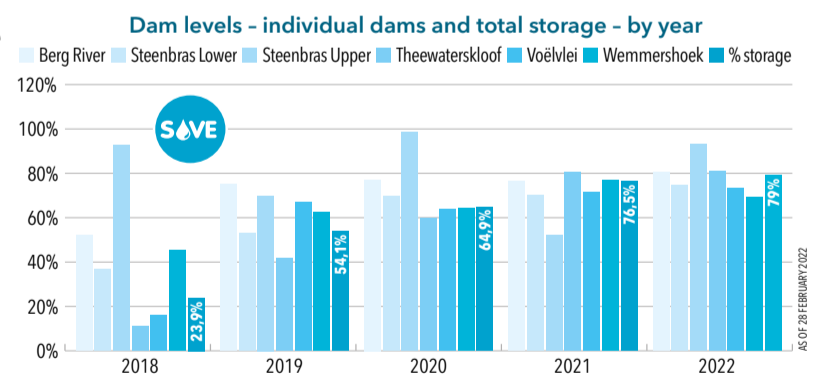
Although having dropped to 79% due to higher water usage over the festive season, dam levels are still the highest they've been since 2018. Yet the Western Cape remains a water-scarce region vulnerable to drought.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in

the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit [www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater) or [www.capetown.gov.za/waterregulations](http://www.capetown.gov.za/waterregulations) to access the regulations.



### KORTLIKS

Die Raad het vir die 16de agtereenvolgende jaar 'n ongekwalifiseerde oudit ontvang – die enigste metro wat dit kon regkry. Die jaarverslag, wat teen die einde van April by alle Stadsbiblioteke te kry sal wees, bied inligting oor die vele hoogtepunte die afgelope jaar. Dit sluit in die verkryging van R20,5 miljard se beleggings en die skep van 21 500+ werk- en 7 600+ opleidingsgeleenthede.

Die Stad het R17 miljoen in 13 nuwe voertuie vir sy Dial-a-Ride-diens vir pendelaars met spesiale behoeftes belê. Die nuwe vloot kan 64 sittende passasiers en 56 rolstoelgebruikers per rit vervoer.

Fopnuusboodskappe gee te kenne dat tifuskoors met die Stad se water-toevoer verband hou. Die Stad verseker inwoners dat hulle kraanwater veilig is om te drink omdat dit voortdurend gemoniteer word om te sorg dat dit aan die streng nasionale drinkwaterstandaardvereistes (SANS241) voldoen.

Die MyCiTi N2-snelbusdiens is weer sedert Februarie in bedryf. 'n Vloot van 34 busse ry met die N2-snelweg langs na die Burgersentrumstasie in Hertzogboulevard. Vir roosters en roetes, gaan na [www.myciti.org.za](http://www.myciti.org.za).

Weens hoë waterverbruik oor die feesseisoen het Kaapstad se damvlakke tot 79% gedaal.

### KHAWUNDIBALISELE

KweyoMdumba (Februari) iBhunga lifumene uphicotho zincwadi olungenachaphaza kunyaka we16 olandelelanayo – kwaye kuphela kukamasipala oye wafuma oku. Ingxelo yonyaka iya kufumaneka kuwo onke amathala eencwadi eSixeko ekupheleni kukaTshaziimpuzi (Epreli). Enye yezinto ezihamba phambili ibandakanya iR20,5 yebhiliyoni kutyalomali olukhuselweyo, ukudala imisebenzi engama21 500+ kunye namathuba oqeqesho angama7 600+.

ISixeko sityale imali eyiR17 yezigidi zeerandi kwiimoto ezintsha ezili13 ukulungiselela inkonzo yaso yeDial-a-Ride (DAR) kubakhweli abaneemfundo ezizodwa. Ezi zithuthi zintsha zingakuthwala abakhweli abaneemfundo ezizodwa abangama64, kunye nabangama56 kwizitulo ezinamavili (wheelchairs) kuhambo ngalunye. Ayinabunyanani imiyalezo yeendaba ezinxu-

lumanisa umkhulane wetyphoid kubonelelo lwamanzi lweSixeko. ISixeko siqinisekisa abahlali ukuba amanzi aphuma etephini akhuselekile ukuba angawasela nanjengoko ebekwe iliso lokuqinisekisa ukuba athobela imiqathango engqongqo yoMgangatho waManzi okuSela weSizwe waseMzantsi Afrika (SANS241).

Inkonzo yebhasi yeMyCiTi N2 Express iqale ukusebenza kwakhona kweyoMdumba ngeebhasi ezingama34 eziya kwisikhululo saseCivic Centre eHertzog Boulevard sigqitha kuhloa wendlela uN2. Ukufumana iishedyuli zamaxesha kunye neenkukacha zeendela ezihamba kuzo, ngena ku[www.myciti.org.za](http://www.myciti.org.za)

Umthamo wamanzi kumadama aseKapa wehle waya kutsho kuma79% ngenxa yokusetyenziswa kwamanzi okuphezulu ngexesha leeholide zehlobo.

## More families move in at Greenville project

In February, the City and partners Garden Cities and Province handed over 16 more homes to beneficiaries at the R74 million subsidised Greenville phase 3 housing project in Durbanville. This project already provides more than 1 897 opportunities to the most vulnerable residents. Once complete, it will offer some 4 000 Breaking New Ground housing opportunities, social housing, finance-linked houses and commercial opportunities. Phase 3 also uses alternative building technologies such as the Benex block during the construction phase. These locally manufactured blocks are lightweight, thermally efficient and easy to use. As a result, Garden Cities can use both skilled and unskilled labour from the community. The combined cost for phases 1 and 2 was R247 million. The latter was completed in August 2020.



**Home at last:** Mayco member for Human Settlements Cllr Malusi Boozi with Greenville beneficiaries Mr and Mrs Dlokovu.

## New HIV prevention strategy launched

The City now offers a new HIV prevention strategy at many of its facilities. Known as pre-exposure prophylaxis (PrEP), it is a daily tablet of antiretrovirals taken by an HIV-negative person to protect against infection. If taken correctly, on a daily basis, PrEP is very effective at preventing HIV. Your sexual and reproductive health is your responsibility. Visit your nearest clinic with any concerns or questions, and do what is necessary to protect yourself and those you love.

# Trees painted to curb bark stripping

After several bark-stripping incidents in and around Durbanville, the City is now painting the trunks of trees targeted by bark harvesters.

**T**ree destruction in central Durbanville has risen at an alarming rate recently. After several bark-stripping incidents, the City has taken the urgent measure to paint the trunks as a way to protect the trees.

The trunks are being painted with a light-green or grey PVA paint mixture, which renders the bark unattractive for harvesting. The mixture does not pose any risk to the tree.

Trees that are most affected are camphor trees (*Cinnamomum camphora*), fever trees (*Vachellia xanthophloea*) and Norfolk pines (*Araucaria columnaris*). The City no longer plants camphor trees, since they are on the invasive species list.

Fever trees are also no longer planted in certain public spaces because of the impact of bark harvesting on their survival. Planting of fever trees is only considered at selected sites where good security measures are in place.

Reports indicate that the bark and roots are harvested for various medicinal or cultural reasons.

When the bark is stripped from the entire circumference of a tree, also referred to as ring barking, the tree dies a slow death due to the interruption of nutrient transport systems.

Even only partial stripping damages the tree to such an extent that it inhibits



growth and vigour, making the tree more susceptible to stressors such as drought and disease.

This blatant vandalism needs to be rooted out. If not, it could have a negative impact on the city's canopy tree cover, eventually destroying thousands of trees in Cape Town's public open spaces. Trees hold numerous benefits, and the City has a duty to protect them.

Community organisations such as neighbourhood watch groups, as well as



security companies that actively patrol areas in central Durbanville, can help combat illegal bark harvesting.

Members of the public who witness any illegal harvesting activities, or who want to report sightings of bark-stripped trees, can submit pictures and provide any logistical information to the City's Law Enforcement Department by sending an email to [RP.Enquiries@capetown.gov.za](mailto:RP.Enquiries@capetown.gov.za), or calling 021 480 7700 from a cellphone or 107 from a landline.

## Resurfacing of Brackenfell Boulevard

A section of Brackenfell Boulevard between Old Paarl and Protea roads in Brackenfell is being resurfaced. This is a key link in the road network, so regular maintenance is vital.

The work forms part of the City's maintenance programme to prolong the lifespan of Cape Town's road network. Work will take place from Mondays to Saturdays between 09:00 and 15:30.

Traffic moving in both directions will be affected. Although no congestion is expected, commuters are advised to be cautious, and to slow down when approaching. It is recommended that road users consider alternative routes, if possible.

Any vehicles parked in the vicinity and obstructing the maintenance work will be towed away. The City appeals to residents and motorists in the area to comply with the signage around the construction area so that the project can be completed without disruptions or delays.

For enquiries, email [transport.info@capetown.gov.za](mailto:transport.info@capetown.gov.za), or call the Transport Information Centre (toll-free 24/7) on 0800 65 64 63.

# Know your ECDs



The City owns 36 early childhood development (ECD) centres that are leased to private operators. It also works closely with Province to ensure that ECDs are registered, and comply with all relevant legislation to provide the best care for children in their formative years.

ECD operators have a responsibility to ensure that they meet all the requirements and have qualified supervisors and caregivers looking after the children in their care. Parents must make sure that their chosen childcare facility provides a safe space that is equipped to offer a quality learning experience.

The City has simplified its ECD registration process. Applicants now have easy online access to registration,

building regulations, health compliance and fire safety inspections. They are kept informed of their application status via SMS and email.

The City conducts regular surveys at registered and unregistered centres, and offers training and capacity building for ECD practitioners, caregivers and parents.

Report any incident at your local ECD to the police or the City's Public Emergency Communication Centre at 021 480 7700 (cellphone) or 107 (landline).

For more information, send an email to [ECD.SocialDevelopment@capetown.gov.za](mailto:ECD.SocialDevelopment@capetown.gov.za). Visit [www.capetown.gov.za/ECDCentres](http://www.capetown.gov.za/ECDCentres) for a list of City ECD centres.



## City expands Covid-19 vaccination sites

City Health has made vaccinations available at more of its facilities across the metropole. Visit [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites) for the full list.

Recently, the national Department of Health revised the vaccination schedule. The interval between the first and second dose of the Pfizer vaccine has been reduced from 42 to 21 days. This means the second Pfizer dose may be administered after three weeks.

Pfizer booster doses may be administered three months after the second dose (adjusted downward from six months). The Johnson & Johnson booster shot may be given two months after the first dose.

A person who previously received a Pfizer vaccine can get a Johnson & Johnson booster dose, and vice versa.

## Mobile office on the road again

The City has resumed its mobile office service after it was suspended in March 2020 due to Covid-19 and the subsequent national lockdown regulations. The teams are again visiting at least two areas per week, covering all four areas every month.

The mobile office brings customer relation services to remote communities. This gives them the opportunity to submit queries about accounts, water, electricity, sewage, refuse collection, stolen and damaged bins, pensioner rebates, parks maintenance, illegal dumping, valuations, and roads and stormwater issues. A team of City Customer Relations agents engage face to face with the residents, log their requests, and supply them with reference numbers for easy follow-up.

The agents are fully trained in the City's processes, and knowledgeable about the various departments and programmes. They have full connectivity to the City's computer network, so they can create service requests while engaging with the customers on-site.

## KORTLIKS

'n Verdere 16 huise in fase 3 van die Greenville-subsidiebehuisingsprojek in Durbanville is in Februarie aan begunstigdes oorhandig. Die projek van R74 miljoen voorsien meer as 1 897 behuisingsgeleenthede aan kwesbare inwoners.

Ná verskeie voorvalle waar die bas van bome in en om Durbanville gestroop is, het die Stad 'n projek van stapel gestuur om die stamme met 'n liggroen of grys PVA-mengsel te verf wat stropers afskrik. Die mengsel is onskadelik vir die bome.

Die blad van 'n gedeelte van Brackenfellboulevard tussen Ou Paarl- en Proteaweg is vernuwe. Dié pad is 'n belangrike skakel in die padnetwerk, so gereelde instandhouding is noodsaaklik.

Die Stad bied nou 'n nuwe MIV-voorkomingstrategie by 'n aantal Stadsfasiliteite. 'n Daaglikse antiretrovirale tablet vir MIV-negatiewe persone, wat as

voorblootstellingsprofielakse (of PrEP) bekend is, help keer MIV-infeksie.

Die munisipaliteit besit 36 vroeëkindontwikkelingsentrums wat aan privaate operateurs verhuur word, en werk ten nouste met die provinsiale regering saam om te sorg dat dié sentrums geregistreer is en aan alle tersaaklike wetgewing voldoen. Ouers moet seker maak dat die kindersorggeriewe wat hulle gebruik veilig is én toegerus is vir leer.

Nóg gesondheidsfasiliteite van die Stad het nou entstowwe beskikbaar. Vir 'n lys van die Stad se inentingsfasiliteite oor die hele metro, gaan na [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites).

Die Stad se mobiele diens, wat in Maart 2020 weens die inperking opgeskort is, is weer aan die gang. Die spanne besoek nou minstens twee areas per week om klientdienste na afgeleë gemeenskappe te neem.

## KHAWUNDIBALISELE

KweyoMdumba 16 kuye kwanikezelwa ezinye izindlu kubaxhamli kwiprojekthi yesigaba 3 yolwakhiwo lwezindlu zaseGreenville exabisa iR74 yezigidi zeerandi eDurbanville ebonelela ngamathuba ezindlu angaphezulu kwe1 897 kubahlali abangathathintweni.

Emva kweziganeko ezininzi eDurbanville nakwiindawo eziyinqongileyo, iSixeko saqalisa iprojekthi yokupeyinta imithi ngepeyinti eluhlaza okanye engwevu yePVA owenza ukuba kungabikho mtsalane ekuhlutyweni kwamaxolo ngaphandle kokubeka umngcipheko emthini.

Inxalenye yeBrackenfell Boulevard phakathi kweendlela iOld Paarl kunye neProtea eBrackenfell iye yaphinda yafakwa umphezulu. Njengendlela ebalulekileyo eBrackenfell, unonophelo lwayo oluhambelana nothungelwano lweendlela lubalulekile.

ISixeko ngoku sibonelela ngesicwangciso esitsha sothintelo lweHIV kumaziko amaninzi eSixeko. Ipilisi eyaziwa ngokuba yiPre-Exposure Prophylaxis (PrEP),

yipilisi yemihla ngemihla ethintela ukususelwa yintsholongwane yeHIV ethathwa ngumntu ongenayo iHIV.

ISixeko sinamaziko angama36 e-ECD aqeshiselwe abasebenzi babucala kwaye sisebenzisana nePhondo ukuqinisekisa ukuba ii-ECDs zibhalisiwe kwaye ziyayithobela yonke imithetho efanelekileyo. Abazali mabaqinisekise ukuba ii-ECD zabo zikhuselekile kwaye zixhotyiselwe imfundo esemgangathweni.

Icandelo lezeMpilo kwiSixeko lenze ukuba kufumaneke ugonyo kumaziko ayo amaninzi angqongile imetro. Uluhlu luyafumaneka apha [www.capetown.gov.za/VaccinationSites](http://www.capetown.gov.za/VaccinationSites).

ISixeko siphinde saqalisa inkonzo yaso ye-ofisi ejikelezayo emva kokuba yanqunyanyiswa kweyoKwindla 2020 ngenxa yemigaqo kazwelonke yokuhlala ezindlini. Amaqela aso ngoku atyelela ubuncinane iindawo ezimbini ngeveki, esizisa iinkonzo zikamasipala kwiindawo ezisemaphandleni.

## Tackling invasive alien wasps across Cape Town

Cape Town is experiencing an invasion of German wasps (*Vespa germanica*) and European paper wasps (*Polistes dominula*). These invasive alien insects cause damage to stone fruit and grapes, and hunt and kill honeybees. They are known for their aggressive behaviour, and their venomous stings are a nuisance for humans and harmful to our natural ecosystems.

Report sightings to the City's Invasive Species Unit, which has operational teams to assist with the removal of the wasps on a first-come, first-served basis. Residents who need more urgent assistance may make use of a private service provider.

Phone 021 444 9835 or go to the Spotter Network on [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za), where you can log your sighting, providing the date, area or specific location.



**Little bug(ger)s:** The German wasp (top) and European paper wasp (bottom) are harming our natural ecosystems, so the City is taking action.

## City turns sod at Maitland project

Work has started on affordable rental units close to the city centre.



In March, the City kicked off a new R93 million flagship inner-city social housing project, Maitland Mews. The City and social housing institution Madulammoho Housing Association have partnered on this project to provide 204 affordable rental units close to the city centre.

This development forms part of a broader precinct development comprising some 1 200 affordable housing units. The project also potentially makes way for the financing of further housing units within the larger precinct development through the finance-linked individual subsidy programme (FLISP) – a subsidy for first-time homeowners that is administered by Province, working with the banking sector.

Maitland Mews is situated close to public transport, schools, places of worship,

a library and a police station. Koeberg and Maitland train stations are a short walk away, and the development is also on the MyCiTi route. Central Cape Town is less than seven kilometres away.

Preference will be given to people who are registered on the City's Housing Needs Register, and to those either living or working in Maitland. This is done to reduce the cost and time of travel.

Funding for the project is made available through the Consolidated Capital Grant of the Social Housing Regulatory Authority (SHRA), loan finance from the National Housing Finance Corporation (NHFC), equity from Madulammoho, and a discounted land price from the City.

For information or to apply, visit: [www.capetown.gov.za/SocialHousing](http://www.capetown.gov.za/SocialHousing).

### Social housing facts

- It is managed by accredited social housing institutions (SHIs).
- SHIs depend on rental income – they receive no operational grants.
- As with any rental contract, tenants formally enter into lease agreements, with the SHI as landlord.
- If tenants default on their leases and do not pay to stay, the responsible SHI will follow the necessary legal process.
- Before potential beneficiaries can apply for social housing, they are required to register on the City's Housing Needs Register.
- Projects are developed on well-located, accessible land in and near urban centres.
- Social housing should be distinguished from low-income subsidy housing such as Breaking New Ground, and from City rental units.
- It is managed with 24-hour security and access control.
- The City may sell its land at a discounted price for social housing developments to make projects economically viable.
- Social housing has the potential to improve property values in an area.

## Atlantis first-time property owners empowered with title deeds

As part of its ongoing efforts to restore dignity in communities across the metro, the City handed over ten title deeds to beneficiaries of the Atlantis HAB housing project. More handovers are planned over the coming months.

Since 2012, the City has restored some 10 000 historic property transfers to residents. In December 2021, Province allocated R12,4 million to the City for this purpose.

Residents of established housing projects who have not yet received their title deeds are encouraged to approach the City for assistance. Send an email to [ownership.delivery@capetown.gov.za](mailto:ownership.delivery@capetown.gov.za).



**Signed, sealed, delivered:** Ms Ilze Feinauer was among the latest ten recipients of historic title deeds in the Atlantis HAB housing project.

## A colourful community collaboration



A collaboration between the City and Bothasig residents has seen De Grendel Park come to life with mural art. The mural centres on the theme of sport, which was carried across the entire 140-panel wall.

The ratepayers' association arranged for 17 mural artists to draw the outline of

the design, whereafter local scouts and families joined in with paint brushes and rollers to complete the artwork within days. The City supported the initiative by providing the supplies.

Where communities are active and neighbours take pride in, and ownership

of their parks, there are fewer incidents of vandalism and less likelihood of negative, antisocial behaviour. City partnerships with community members allow for sustainable park maintenance and development, turning outdoor spaces into inviting, vibrant assets.



## A new dawn for Morningstar residents

Ten qualifying beneficiaries of the City's Morningstar housing project in Durbanville were elated to receive the title deeds to their homes. Title deeds provide proof of formal ownership, and unlock economic opportunities for current occupants and their descendants.

### KORTLIKS

Die Stad werp alles in die stryd om uitheemse indringerwespe uit te roei. Die insekte tas steenvrugte en druiwe aan, en maak heuningbye dood. Die wespe is bekend vir hulle aggressiewe gedrag en giftige steek, en bedreig ons ekosisteem. Inwoners wat die insekte opmerk, word versoek om dit by 021 444 9835 of [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za) aan te meld.

Werk aan 'n nuwe vlagskipprojek vir sosiale behuising in die middestad, Maitland Mews, het in Maart begin. Die Stad en die sosialebehuisinginstelling Madulammoho werk saam aan die projek van R93 miljoen om 204 bekostigbare huureenhede naby die stadskern te voorsien.

Tien titelaktes is aan begunstigdes van die

Atlantis HAB-behuisingsprojek oorhandig, en verdere oorhandigings word vir die volgende paar maande beplan. Sowat 10 000 historiese eiendomsoordragte aan inwoners is sedert 2012 afgehandel. Tien kwalifiserende begunstigdes van die Stad se Morningstar-behuisingsprojek in Durbanville het ook hulle titelaktes ontvang.

De Grendelpark in Bothasig is nou 'n lus vir die oog met 'n kleurryke muurskildery wat oor die hele muur van 140 panele strek. Die belastingbetalersvereniging het gereël dat 17 kunstenaars die buitelyne van die sportgebaseerde ontwerp teken, waarna plaaslike padvinders en gesinne met verfkwaste en -rollers ingespring het om die kunswerk te voltooi.

### KHAWUNDIBALISELE

ISixeko sijongene noonomeva abangena kwiKapa liphela. Ezi zizinambuzane zeziqhamo zamatyke kunye neenkubeko zeediliya, kwaye zizingela zize zibulale iinyosi zobusi. Baziwa ngokuziphatha ndlongondlongo kunye netyhefu kwaye bayingozi kokusingqongileyo. Ungabaxela apha xa uthe wababona ku021 444 9835, okanye iSpotter Network: [www.capetowninvasives.org.za](http://www.capetowninvasives.org.za).

ISixeko siqalise iprojekthi entsha yezigidi ezingamaR93 yezindlu zoluntu ephakathi kwisixeko, iMaitland Mews kweyoKwindla. ISixeko sibambisene kunye neziko lezindlu zoluntu iMadulammoho Housing Association kule projekthi ukuze ibonelele ngeeyunithi ezirentwayo ezingama204 kufutshane nombindi wesixeko.

Iitayitile ezili10 zanikezelwa kubaxhamli

beprojekthi yezindlu yaseAtlantis HAB. ISixeko siza kuqhubeka ukunikezela ngeetayitile ezingezinye kwezi nyanga zizayo. Ukususela ngo2012, malunga ne10 000 yotshintshelo lwepropati zembali lubuyiselwe kubahlali.

Abahlali besixeko nabaseBothasig bayibonile iDe Grendel Park iphila ngemidlalo enemibala nemizobo oseludongeni kudonga lwephaneli eyi140. Umbutho wabarhafi wenza amalungiselelo amagcisa ali17 okuzoba udonga ukuba enze uyilo, ngelixa uluntu kunye neentsapho ziye zadibana ngeebhrashi zepoyinti kunye neerola ukugqibezela lo msebenzi wobugcisa.

Abaxhamli abalishumi abafanelekileyo kwiprojekthi yezindlu yeSixeko yaseMorningstar eDurbanville baxhotyiswa ngeetayitile zabo zamakhaya.

## CITY OF CAPE TOWN AND AREA NORTH CONTACT NUMBERS

### Accounts and general enquiries

Tel .....0860 103 089 (option 1)  
Fax.....0860 103 090  
Email..... [accounts@capetown.gov.za](mailto:accounts@capetown.gov.za)  
..... [contact.us@capetown.gov.za](mailto:contact.us@capetown.gov.za)

### Alcohol and drug helpline (24/7)

Tel .....0800 HELP 4 U (0800 435 748)

### Anti-corruption and fraud hotline

Tel (anonymous, toll-free) .. 0800 323 130

### Cable theft

All-hours tel .....0800 222 771

### Public transport (toll-free)

Information centre .....0800 656 463  
Dial-a-Ride .....0800 600 895

### Drought and water

[www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater)

### Report and track faults

[www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)

### e-Services

[www.capetown.gov.za/eServices](http://www.capetown.gov.za/eServices)

### Contact the City

[www.capetown.gov.za/contacts](http://www.capetown.gov.za/contacts)

### Budget

[www.capetown.gov.za/budget](http://www.capetown.gov.za/budget)

### Tariffs

[www.capetown.gov.za/tariffs](http://www.capetown.gov.za/tariffs)

### Policies and by-laws

[www.capetown.gov.za/policies](http://www.capetown.gov.za/policies)

### Council matters

[www.capetown.gov.za/council](http://www.capetown.gov.za/council)

### AREA NORTH CONTACT DETAILS

Director: Subcouncils Area North

### Zolile Siswana

Tel .....021 444 6174

Cape Town Civic Centre, 12 Hertzog Boulevard, Cape Town

### Subcouncil 1

Tel .....021 444 6037

Cnr Grosvenor and Hermes avenues,

Saxonsea, Atlantis

### Subcouncil 2

Tel .....021 444 7521/0675

Municipal offices, Brighton Road, Kraaifontein

### Subcouncil 3

Tel .....021 444 4862

Municipal offices, Royal Ascot, Bridle Way, Milnerton

### Subcouncil 7

Tel .....021 444 0689

Municipal offices, Oxford Street, Durbanville

### Subcouncil 15

Tel .....021 444 9797

Pinelands Training Centre, St Stephens Road, Central Square, Pinelands

### Subcouncil 16

Tel .....021 487 2055

11th floor, 44 Wale Street, Cape Town

